Frequently asked Questions

(if you have a new question, please use the contact form below.)

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**Q**- Can I fix the QR coded tag myself?

**A**- Yes, the tag can easily be fixed to a clean dry surface by taking off the protected foil from the adhesive tape and firmly pressing in place.

**Q**- How do I send in my photos and eulogy?

**A**- There is an upload page on the www.fondmemories.uk website.

**Q**- Can I upload videos?

**A**- Yes, but there could be restrictions on size (please check with Fond Memories).

**Q**- Will I have my own personal web page?

**A**- Yes, each QR coded tag is unique to one memory page on the www.fondmemories.uk website.

**Q**- Can my page be updated?

**A**- Yes, the page can be updated free for the first year, then a small admin charge will be applied.

**Q**- Will the QR coded tag stand up to the UK weather?

**A**- The tag has been crafted using UV & scratch resistant acrylic with a temp range of -40c / 80c . The tag has been reverse etched by laser, this leaves the exterior surface unmarked for easy cleaning.

**Q**- Who will scan the QR code?

**A**- Feedback from our customers, family and friends has informed that they have viewed the memories while visiting the park, as it easily brings a smile to their face. The general public also have a genuine curiosity to find out about people and who they were.

**Q**- What if my QR Code is vandalised or stolen?

**A**- Inform Fond Memories and we will send a replacement for a small fee + P&P.